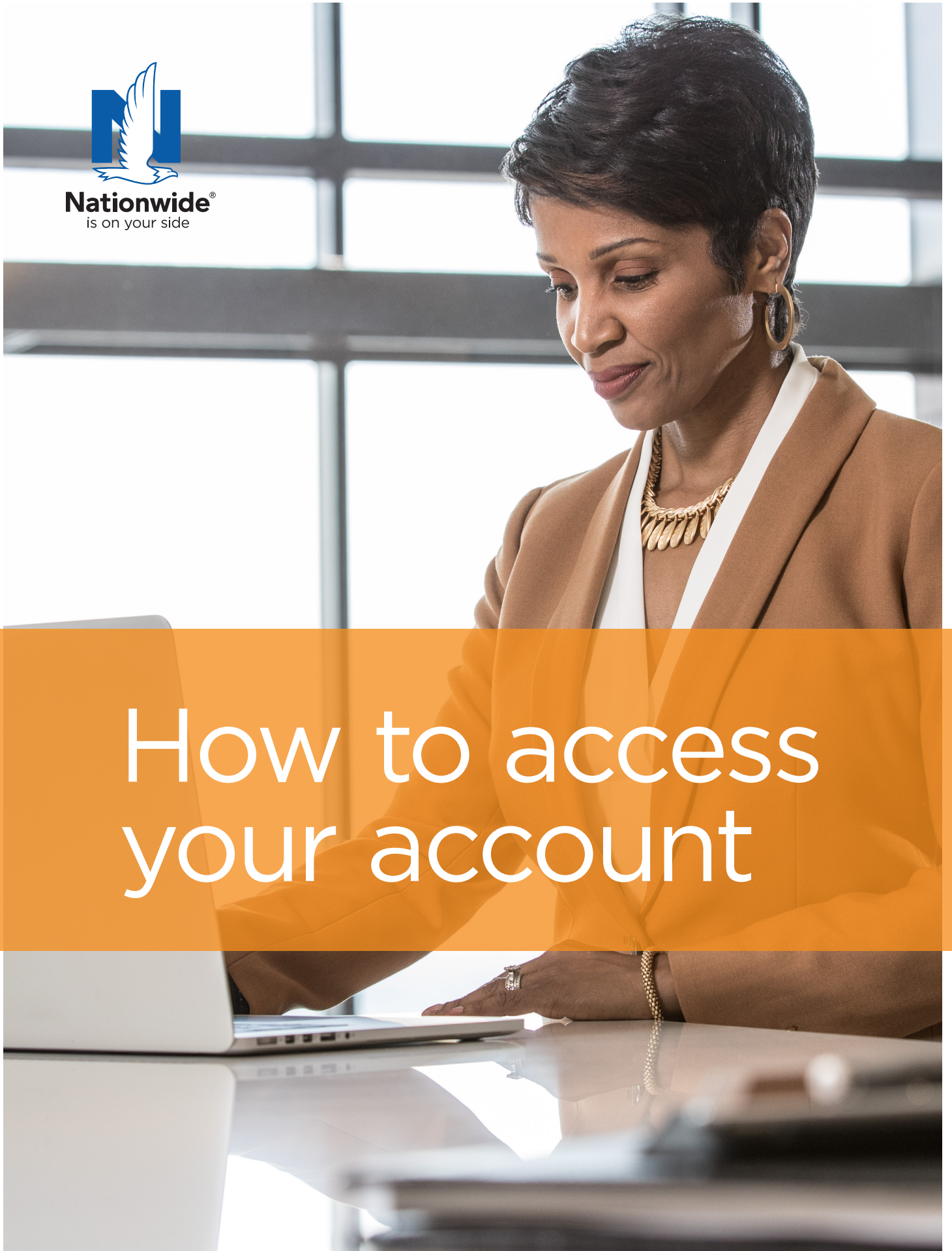




Nationwide®
is on your side

How to access your account



Congratulations! You're all signed up. Now what?

Use this step-by-step guide to set up online access to your new retirement plan account at nationwide.com/myretirement.

Through this online access to your account, you can review your investment selections, manage your allocations and get important news about your plan.

Let's set up your account!



STEPS:

- 1 Go to: nationwide.com/myretirement and select Log in at the top right
- 2 Under the login boxes, select: Retirement Plans, then Sign up for an online account

The screenshot shows the Nationwide website interface. At the top, there are tabs for 'PERSONAL' and 'BUSINESS', the Nationwide logo, and a 'Log in' button with a search icon. Below the navigation, there are two main sections. On the left, under 'Without logging in, you can:', there are buttons for 'Pay your bill' and 'File a claim'. Below that, under 'With an online account, you can:', there are four bullet points: 'Start or check on a claim', 'View or pay your bill', 'View or print ID cards', 'Set up automatic payments', and 'Enroll in paperless options'. On the right, there is a 'Log in / Sign up' section with a dropdown menu for 'Retirement plans', input fields for 'Username' and 'Password', a 'Remember username' checkbox, and a 'Log in' button. Below the login button are links for 'Forgot username/password' and 'Sign up for an online account'.

On the SIGN UP FOR ONLINE ACCESS screen, fill out your first name, last name, date of birth, ZIP code and email address or phone number.

We're committed to protecting your identity. Please click next to **Continue**.

3 Verify your information

The screenshot shows the 'SIGN UP FOR ONLINE ACCESS' screen. At the top, there is the Nationwide logo and a 'Contact Us' button. Below the logo, the title 'SIGN UP FOR ONLINE ACCESS' is displayed. Underneath, there is a progress indicator for 'Step 1 of 6: Enter Personal Information'. A message states: 'We'll need to look you up in our records to verify your identity and protect your privacy and security.' Below this, a note says: 'Note: If we're unable to find your details, you'll be able to enter the account, policy or contract number listed on your statement.' There is a question: '* What kind of account are you registering for?' with two radio button options: 'Individual insurance' (selected) and 'Manager of a trust/estate/corporate asset'. There is a 'secure transaction' indicator. Below this is the 'Member Information' section with a '* Required fields' label. It contains input fields for '* First name', '* Last name', and 'Suffix'. Below these is a note: 'Enter your name as it appears on Nationwide documents.' There is an input field for '* Date of birth' with a format hint 'mm/dd/yyyy'. There is an input field for '* Zip code'. Below these is a note: '*Enter phone number or email address' with two buttons: 'Phone' and 'Email'. There is an input field for '* Email address' with a 'secure' indicator. At the bottom, there are 'Cancel' and 'Continue' buttons. A note at the bottom right says 'Up next: Verify Identity'.

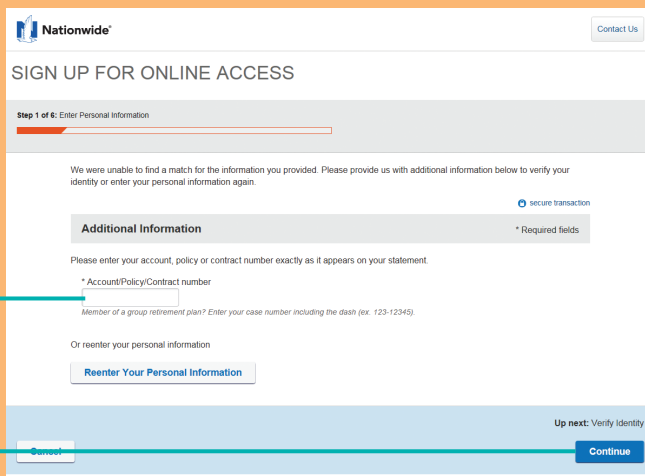
4 Click: Continue

Enter your group retirement plan number and please click next to **Continue**.

Enter your full Social Security number, including dashes, then click **Continue**.

STEPS:

- 5 Enter:** Account/policy number(s)
(You can find this number in your enrollment book)

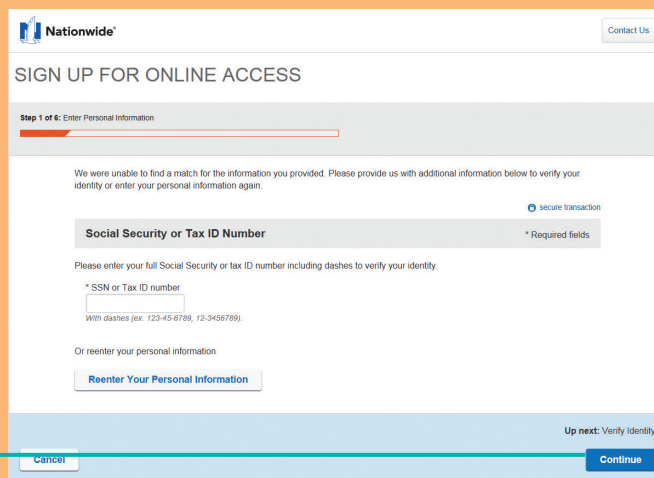


HELPFUL TIP

Make sure you add the dash in your account/policy number. It should read XXX-XXXXX rather than XXXXXXXX.

- 6 Click:** Continue

Enter: Social Security number



- 7 Click:** Continue

The questions on this page will be unique to you. Please answer them, then click **Continue**.

STEPS:

Nationwide Contact Us

SIGN UP FOR ONLINE ACCESS

Step 2 of 4: Verify Your Identity

Identity Verification secure transaction * Required fields

To protect the security of your online account, Nationwide partners with companies to verify personal information and confirm your identity.

Please answer the following questions, which we do not store or share with anyone.

* From the following list, select one of your current or previous employers.

- Ibm
- Hca
- Nationwide Insurance
- Mcdonalds
- None of the above

* In which subdivision is your home located on Bellcrest Ct?

- Martins Landing
- The Lakes At White Oak
- Brookledge
- Steeple Chase
- None of the above

* Which zip code has ever been a part of your address?

- 43353
- 43215
- 43350
- 43816
- None of the above

* Which of the following people lives in Jackson?

- Marcus Smith
- Bryan Smith
- Shane Smith
- Wesley Smith
- None of the above

Up next: Complete Profile Continue

8

Click: Continue

The next screen allows you to create your **username** and **password**.

Tip: Using your email address as your username will make it easier to remember. Be sure to check the Electronic Services Agreement box.

Once you've created your username and confirmed your password, please scroll down.

To further protect your information with our enhanced security features, please re-enter your email address or phone number.

Please click **Create Account**.

STEPS:

9 Create: Username and password

Nationwide [Contact Us](#)

SIGN UP FOR ONLINE ACCESS

Step 3 of 6: Username & Password Creation

Username and Password secure transaction * Required

Tip: Using your email address as your username will make it easier to remember.

Create username * [Check availability](#)

Your username is not case sensitive. It must:

- Be 6 or more characters
- Not exceed maximum of 30 characters
- Not have spaces or contain only numbers
- Not include these characters: /, &, %, <, >, ~, !, \, |, @, #

Create password *

Your password is case sensitive. It must:

- Be 8 or more characters
- Not have spaces
- Have at least 1 number or 1 special character
- Not contain all numbers or these special characters: /, &, %, <, >, ~, !, \, |, @, #

Confirm password *

Create six-digit account PIN

Account PIN is an optional security measure used to verify sensitive information on Amazon Alexa.
*Not applicable to Life, Annuities, and Retirement Plans.

Electronic Services Agreement

Check that you have read and accept the Electronic Services Agreement. *

Next: Contact Information [Continue](#)

10 Create: Contact information

Nationwide [Contact Us](#)

SIGN UP FOR ONLINE ACCESS

Step 4 of 6: Contact Information

Protect your information with our enhanced security.

Please complete the information below, and the next time you sign in from a device we don't remember, we'll email or text you a temporary confirmation code for account access to confirm it's really you. We'll also use this same information if you ever need to retrieve your username or password or want to receive other information electronically.

Contact Information secure transaction * Required

Email address *

Confirm email address *

Mobile phone number:

555-555-5555

By providing your cell phone number and continuing to the next screen, you consent to receiving text message confirmation codes from Nationwide and certify that you are the account holder or have the account holder's permission. Message and data rates may apply.

Remember This Computer or Device

By having Nationwide remember a secure computer or device, you will minimize the number of security challenges you encounter at log in. We are able to remember multiple computers and devices.

Would you like us to remember this device? *

Yes. This is a private or secure device for accessing my Nationwide account

No. This is a public or shared device.

Next: Confirmation [Back](#) [Create account](#)

11 Click: Create account

STEPS:

12

Registration is almost complete. Click continue to view your account.

The screenshot shows the Nationwide website's registration confirmation page. At the top left is the Nationwide logo, and at the top right is a 'Contact Us' button. The main heading is 'SIGN UP FOR ONLINE ACCESS'. Below this is a progress bar indicating 'Step 5 of 6: Confirmation'. A green checkmark icon is followed by the text 'Success! Thank you for setting up online access, TestUser.' Below this is a 'Registration Complete' section with a grey background, stating 'You now have 24/7 access to your account online.' and 'Username: TestUser'. There is a 'Set preferences' button. The 'Member Services' section lists: 'Bills & Payments', 'Account Management', 'Your Profile', and 'Documents'. The 'Member Benefits' section lists 'Plenti SM'. At the bottom right, there is a 'Next: Set Your Preferences' label and a 'Continue' button.

Click: Continue

Congratulations!

You now have online access

Now that you have online access to your account, a world of possibilities is open to you.

You can use this site to:

- Check your balance and personal rate of return
- Reallocate your balance
- Get a summary of your retirement plan account balance

And much more!

Check it out today!

Have problems navigating the site?



Call us at 1-888-867-5175.



Nationwide®
is on your side

• Not a deposit • Not FDIC or NCUSIF insured • Not guaranteed by the institution • Not insured by any federal government agency • May lose value

The Nationwide Group Retirement Series includes unregistered group fixed and variable annuities and trust programs. The unregistered group fixed and variable annuities are issued by Nationwide Life Insurance Company. Trust programs and trust services are offered by Nationwide Trust Company, FSB. Nationwide Investment Services Corporation, member FINRA, Columbus, Ohio. Nationwide Mutual Insurance Company and affiliated companies, home office: One Nationwide Plaza, Columbus, OH 43215-2220.

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